



## Refund Policy

### **If you're not happy, we're not happy.**

Ranchbot offers 60-day money back guarantee with the purchase of a Water Level Sensor. This means within 60 days of purchasing the product you will be able to return the item if you're not happy with the result. We will only accept products if they are returned in working order, within 60 days of purchase.

If for some reason a product purchased from Ranchbot stops working within two years of the date purchased we will replace the item.

Any costs associated with returning Ranchbot products are borne by the customer.

If you need assistance with a refund or return, please reach out to the Customer Service team [\(325\) 208-4811](tel:3252084811) or [service@ranch-bot.com](mailto:service@ranch-bot.com).

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